

Frequently Asked Questions On Training Credit Individual Member

1. Who is eligible to receive the S\$50 training credit?

Existing Individual Members who renew their membership for FY2025/2026 will receive the \$\$50 training credit. Please note that the training credit can only be used once the renewal process has been completed. This offer is not applicable to new members who join between 1 July 2025 and 30 June 2026.

2. What is the validity period of the S\$50 training credit?

The S\$50 training credit is valid for one year, from 1 July 2025 to 30 June 2026. It can only be used for training programmes held within this period.

3. What can I use the S\$50 training credit for?

You may use the training credit to offset the cost of Continuing Professional Education (CPE) training courses offered by IIA Singapore. The credit cannot be applied to IIA Singapore conferences, symposiums, webinars, Learn-At-Lunch talks, or networking events. It can only be used for one training course. For the full schedule of available training courses, please click here.

4. How will I receive the S\$50 training credit?

No physical or e-vouchers will be issued. IIA Singapore will maintain records of the training credit used by each member.

5. Can I transfer the S\$50 training credit to another member?

No, the credit is non-transferable and cannot be exchanged for cash or other items. Any unused amount will not be refunded.

6. How do I use the training credit to offset the cost of a course I wish to attend?

- a) Please complete the course registration form provided <u>here</u>.
- b) Indicate in the registration form your intention to use the training credit to offset the cost of the specified training course.
- c) Email the completed registration form to IIA Academy at iia-academy@iia.org.sg.
- d) After deducting the training credit, an invoice will be issued for the remaining balance payable.

7. Who should I contact if I have queries?

For any enquiries, please email us at membership@iia.org.sg or call us at 6324 9029.